Supplier Evaluation Measures



Dear Sir/Madam.

You can use the following list to identify the measures that you need to adopt on the basis of your current supplier evaluation.

Quality Assessment:

A result of 0 ppm meets the quality requirements

A result of up to 20 ppm amounts to a slight variation from the quality requirements, but it is acceptable.

A result of > 20 ppm does not meet the quality requirements. You are to institute an improvement programme, and at our request submit it to us in writing!

Complaints Assessment:

The absolute number of your complaints from the last quarter is displayed.

A result of 0 complaints meets the quality requirements. The number of outstanding comments must be addressed without delay so that it is 0. Individual target values can be agreed with the supplier.

Assessment of delivery performance

Your quantity and deadlines reliability meets our requirements in the case of a delivery performance of 100 %.

In the case of a quantity and deadlines performance of < 100 to 95 % your delivery reliability will be awarded an **A Classification**.

In the case of a quantity and deadlines performance of < 95 to 85 % your delivery reliability will be awarded a **B Classification**.

In the case of a delivery performance of < 85 % your delivery reliability will be awarded a **C Classification**.

A result of < 100% does not meet the logistics requirements. In this case we expect you to implement without delay an internal action plan which has to be presented to us at our request.

Yours sincerely

WITTE Automotive

Purchasing/Supplier Management