

EWA goal competitive strength: The satisfaction of our customers is our goal and we want to prove this to them every day

We deliver flawless products, developments and other work results by understanding, agreeing and then fulfilling the requirements of our external and internal customers („Doing what we say“). Furthermore, we want to exceed their expectations. We are proactive and show our customers immediate solutions. Our managers exemplify open and clear communication.

Quality for our supplies

We ensure that our external as well as internal suppliers deliver in agreed quality and understand that the quality of their deliveries determines the quality of our customer supply. Therefore, we actively work with our suppliers to develop their quality performance. We accept the production processes of our suppliers directly on site.

Error prevention before error correction, no repeat errors

Only through process control and directly correct execution we approach the zero defect target. If an error occurs despite all care, we use this as an opportunity to eliminate not only the error but also the cause forever. In doing so, we immediately take up every hint of error and determine the true cause (not the culprit) and target-oriented measures in an open and clear communication on site and with the involvement of all relevant employees and management levels. In our efforts, we are satisfied only with those corrective measures that lead to the elimination of the problem. Repeated errors are the result of poor analysis and halfhearted measures.



Continuous improvement is our program

Even if changes sometimes hurt: A continuous improvement of our processes and systems is the task of all of us and a necessary prerequisite for the sustainability of the companies of WITTE Automotive – standing still is a step backwards.

Everyone is responsible for quality

We commit ourselves to quality. Everyone – from sales and development to production, as well as in the management and support processes – assumes the responsibility at their place of work to consistently fulfill their tasks. If we cannot solve a problem on our own, we help ourselves as a team or involve our managers.

Velbert, in January 2023

Rainer Gölz

Christian Kaczmarczyk

Kersten Janik